

**Company Background:**

DGB Bank is a licensed commercial bank in Cambodia and a member of DGB Financial Group in Korea listed on Korea Stock Exchange. Candidates who meet the requirement are kindly invited for interview.

**Job Location: Phnom Penh**

**Job Title: Senior Card Operation Officer – Authorization and Monitoring**

**Responsibilities:**

- Real time transaction monitoring and call follow up, inform and verify with cardholder for new transaction and suspicious transaction.
- Communication with card holder to provide them with preventive measures to protect the safety of using their card online to prevent any fraudulent activities.
- Identify and investigate the methods and processes used in fraudulent activities.
- Develop and implement fraud transaction monitoring rules to detect unauthorize and to prevent any fraudulent transactions.
- Detect, prevent and control card related to fraud losses.
- Develop and redefine procedures to minimize the risk of exposure.
- Recommend to senior level any rules that help to prevent any fraudulent activities.
- Process card transactions and cancel authorization as requested by cardholder.
- Perform Card Operation Block, Unblock, Authorize, Cancel Authorize as requested by cardholder and if any fraud activities.
- Participate in system testing and evaluation to ensure system is working as expected and valued as it is.
- Monitor the related system connection to ensure system is working properly and alert to responsible people for their further actions.
- Provide weekly, monthly, quarterly and yearly report to manager with recommendation.
- Other Tasks are assigned by Manager.

**Requirements:**

- Minimum 3 to 5 years experiences with commercial banks.
- Must understand rules, regulations, and parameter for card schemes.
- Card scheme and Card transaction experience are mandatory.
- Good understanding and knowledge of emerging payment system fraud and security trends.
- Good understanding and experience in working with rule based online fraud monitoring system.
- Good at English and computer literation.
- High degree of self-motivation, high responsibility, hard-working and integrity.
- Flexible, willing to learn, able to work under pressure, good team work and interpersonal skill.

**Remunerations:**

Competitive salary with benefit packages, including two months bonus of basic salary, lunch allowance, insurance, uniform, etc.

**How to apply:**

CV with Cover letter to the following address: N° 689B, Kampuchekrom Blvd., Sangkat Teuk Laak I, Khan Toul Kork, Phnom Penh, Cambodia.

Tel : 023 999 990, Email : [hr@dgbcbank.com](mailto:hr@dgbcbank.com)

Only short-listed candidates will be invited for interview.